

New Frequently Asked Questions

1. Why do I have to Pre-order meals for my County Road and Luther Lee students?

As in the past we need to know how much to prepare in the CRS and LLE kitchens so the staff can prepare the daily lunch. The Middle School is the central hub for the inventory and distributes to each school what they need on a daily basis.

2. Should I pre-order meals for my Demarest Middle School student?

No, it is not necessary. All middle school students can make their lunch choices during their lunch period.

3. Will my child's account be charged if I accidentally pre-ordered for my Demarest Middle School Student?

No, those orders will be canceled.

4. Are all a la carte items available to pre-order?

No, only the meals and a la carte items listed on that day's menu are available to pre-order for that specific day.

Please refer to the monthly menu on our district website under the lunch tab.

5. Can I order a meal and additional la carte items for my child?

Yes, you can order more than just a meal and your account will be charged accordingly.

6. If my County Road and/or Luther Lee Student child wants an additional serving of a menu item is that permitted?

If additional servings are available after all of the pre-ordered meals are served students can request additional servings.

However, please be advised that your child's account will be charged for the additional item at the a la carte price.

See our district's website under the lunch tab for our complete price list of all of our a la carte menu items.

7. Can I still pre-order my child's meals if I haven't replenished/deposited money on my child's account?

Yes, you can still pre-order your meals through the Mealorders.com website.

8. Will my child still be able to purchase a meal even if there isn't enough money on my child's account?

Yes, However you should put money on the account as soon as possible as the system will only allow your account to be overdrawn by a limited amount. To avoid any issues with overdrawing your account you can set-up your child's MySchoolBucks account to auto replenish. Instructions on how to set that up are available when you log onto your MySchoolBucks account.

Please make sure when you are placing an order on MealOrders.com to hit the submit button when

you are on the shopping cart page. Once you hit submit you should receive an order confirmation.

Also, a friendly reminder that all pre-ordered meals for County Road and Luther Lee Schools must be placed

*by **11:30pm the Thursday before the upcoming week. If you miss the deadline you will need to provide lunch for you child for that week.***

Finally, we are happy to announce that in early October snacks will be available for purchase in all three schools.

A notice will be sent with the exact start date. All snack purchases will be processed through the online system.

Cash will not be accepted.

These questions and answers will be added to our FAQ page on our district's website under the lunch tab. Of course

if you ever have any other questions about the lunch program please do not hesitate to contact Marilyn Stankiewicz,

our Lunch Program Coordinator, at Stankiewicz@nvnet.org or me at Kellya@nvnet.org.

Thank you for your cooperation!

Sincerely,

Antoinette Kelly

Business Administrator/Board Secretary

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