

Dear Parents and Guardians,

We understand that some families are continuing to have issues with receipt of Gmail messages. We have addressed the matter with our service providers and made all the changes we can to our systems. If you have provided the district with a Gmail address and believe you are not receiving email notifications, you should do the following:

- Check your SPAM or JUNK folder for messages from the sender "[DONOTREPLY@nvnet.org](mailto:DONOTREPLY@nvnet.org)" If any such messages are found, click the checkbox in front of the message and select "not spam" or "not junk"
- Add the address [DONOTREPLY@nvnet.org](mailto:DONOTREPLY@nvnet.org) to your contacts folder. Within the Google browser, you can do this by clicking on the "waffle" (the 3 by 3 box in the upper right corner) and selecting "Contacts". Click "Create New Contact" on the left.
- We also encourage you to log into your Parent Portal, <https://fridayparentportal.com/demarest> and view the contact information we have on file for your children. You can add additional, non-Gmail addresses to your contact screen by calling the main office at your child's school, or by emailing [zimmermanv@nvnet.org](mailto:zimmermanv@nvnet.org).
- If you have more than one child in Demarest schools, please verify that the contact information is the same for all.
- If you have children in more than one school, they can all be updated at once, with only one call or email. It's not necessary to contact each building. If emailing, please provide your child(ren)'s first and last name and grade. This will expedite the update process.
- If you need help accessing your parent portal, please email [zimmermanv@nvnet.org](mailto:zimmermanv@nvnet.org). Again, please provide your child(ren)'s first and last name and grade.